



## QUALITY POLICY

GM SECURITY SERVICES has a quality management policy that is appropriate to the nature, scale and impacts of our activities and services. It has been written with due regard to the internal and external issues that may affect our business achieving our strategic goals and to the interested parties whose needs are understood and met.

We understand the risks and opportunities associated with our quality management system and have established control measures to restrict negative outcomes and encourage positive results.

We are committed to a process of planned continual improvement in such a way as to meet customer needs to ensure compliance with regulatory and other requirements.

This policy provides the framework for setting and regularly reviewing our objectives and targets in respect of customer complaints, non-conformance, site audits, and others as deemed appropriate.

This quality policy document and the associated processes are implemented, maintained, and communicated to everyone in the company as well as customers, stakeholders, interested parties and regulatory bodies as required. It is published on the company website.

This policy will be reviewed regularly as required, or when any significant changes are made to business management or systems

GM SECURITY SERVICES is totally committed to these objectives and to a policy of continual improvement. Improvement is the responsibility of everyone employed by GM SECURITY SERVICES.

This Policy has been approved and authorised by :

Signed:

Managing Director

Dated: 1<sup>st</sup> March 2021